

SCRUTINY REMIT: COMMUNITY PROTECTION

As at 14 July 2017

OBJECTIVE:

To scrutinise the partnership work of Community Protection Directorate (CPD) with Public Health, Adult Care Services (ACS) and others in delivering the Safe & Well Programme.

BACKGROUND:

Fire & Rescue currently visit 7 – 8,000 homes annually under the existing programme of Home Fire Safety visits. The new Safe & Well visits looks to broaden the scope of these visits by addressing wider health and social issues such as falls prevention, social isolation and nutrition and dehydration. These visits work under the County philosophy of Making Every Contact Count. Once assessed an individual may be referred through existing pathways including, signposting to smoking cessation programmes, with other issues going through Herts Help. An initial pilot in Hertsmere ended in Sept 2016 and a robust internal evaluation undertaken by Community Protection and Public Health has resulted in the Safe and Well visits being rolled out across the County in 2017.

QUESTIONS TO BE ADDRESSED:

1. How effectively is the partnership between CPD, ACS and Public Health working in addressing the preventive agenda to the benefit of vulnerable people?
2. What impact has it made on the pressures on health and social care including quantifiable savings, cashable or non-cashable?
3. How easily can the approach be adapted to include the involvement of other partners?

OUTCOMES:

1. The countywide roll out of the visits has maintained the positive outcomes of the pilot
2. The number of vulnerable residents being referred to specialist interventions increases resulting in a decrease of vulnerable residents requiring hospital admission or further public services.

CONSTRAINTS:

- None identified

WITNESSES i.e. individuals	EVIDENCE i.e. organisations e.g. HCS
Chris Bigland, Deputy Chief Fire Officer	Herts Help
Jim McManus, Director of Public Health	Herts Independent Living (HIL)
Steve Holton, Area Commander	HCS
Mike McGregor Community Protection Manager	
Ciceley Scarborough – HCC Public Health Project Manager	
Ruth Harrington HCC Head of	

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Community Wellbeing	
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METHOD: 1 day Topic Group	DATE: 8 NOVEMBER 2017
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SITE VISIT: Film https://www.youtube.com/watch?v=YVLS1k6NEKA

MEMBERSHIP:

SUPPORT: Scrutiny Officer: Charles Lambert / Natalie Rotherham Lead Officers: Steve Holton Area Commander Citizen Safety Democratic Services Officer: Stephanie Tarrant
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HCC Priorities for Action: how this item helps deliver the Priorities <i>delete as appropriate</i> 1. Opportunity To Thrive ✓ 2. Opportunity To Prosper ✓ 3. Opportunity To Be Healthy And Safe ✓ 4. Opportunity To Take Part ✓
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CfPS ACCOUNTABILITY OBJECTIVES: <i>delete as appropriate</i> 1. Transparent – opening up data, information and governance ✓ 2. Inclusive – listening, understanding and changing ✓ 3. Accountable – demonstrating credibility ✓
